



Limited Warranty

1-877-4-BIZFON



Bizfon warrants that for a period of one (1) year from the date of purchase of the NEW Bizfon 680 control unit and NEW Bizfon telephones (the "Product"), the Product, including the media for any software included in the Product, shall remain free from defect of materials and workmanship.

Warranty Summary:

- 1 year advance replacement* of Bizfon Product when a replacement is authorized by a Bizfon Customer Support Specialist.
- 30 days Help Desk Support.
(Help Desk support may extended to warranty end date for additional \$229)

The following terms are applicable to this warranty:

The external cover/housing of the Product is not covered.

This warranty covers only the original purchase of this product in the United States and Canada and cannot be assigned.

This warranty is void if:

- (a) the product is subjected to abnormal use and conditions, improper storage, moisture or dampness, unauthorized modifications, connections or repair, misuse, neglect, accident, electrical power fluctuation, acts of god, or other acts beyond the control of Bizfon.
- (b) the procedures set forth below are not followed; or
- (c) The serial number label, the accessory date code, or the sys. config. or files have been removed or altered.

*Product requires a pre-authorized RMA number (described below). Bizfon returns to purchaser the replaced product via the customer's requested shipping method. Shipping charges are not included in the limited warranty and will be calculated and charged at the time of customers RMA request or UPS shipping number can be provided to Bizfon for the customer to charge back the shipping cost directly to their account.

The advance replacement service does not apply to equipment not manufactured by Bizfon. Contact the appropriate manufacturer for warranty information about any non-Bizfon manufactured equipment.

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In order to make a claim under this warranty, the original purchaser must follow the warranty claim procedure set forth below, BIZFON will only warrant claims made within one (1) year from the date of purchase of the Product.

Warranty Claim Procedure

1. All warranty claims shall be made by the original purchaser of the Product by calling Bizfon at 1-603-870-4400. Any equipment replacement must be authorized by a Bizfon Customer Support Specialist.
2. The customer must guarantee return of the original Bizfon Product by completing and returning to Bizfon, a signed Advance Replacement Form including a valid credit card to secure the return of the RMA.

Replacement Products will not ship without a signed Advance Replacement Form being returned to Bizfon before the deadline described in the Advance Replacement Form.

Bizfon will not accept product returns from parties other than the original purchaser or without a valid RMA number.

The original purchaser shall ship to:

A-1-Fone dba Bizfon
7 Raymond Ave
Unit D-7
Salem, NH 03079
TEL: 603-870-4400

All warranties set forth herein shall be null and void if (a) the Product is altered, modified or changed in any way whatsoever other than by Bizfon; (b) the Product is subjected to abnormal use or conditions, improper storage, excessive heat or cold, moisture or dampness, electrical power fluctuation, abuse, neglect or any use other than its intended use; (c) the Product's serial number label, the accessory date code, or the sys.config files has been removed, altered or tampered with in any way whatsoever (d) acts of god.

Bizfon DOES NOT WARRANT THAT THE PRODUCT IS NOT SUSCEPTIBLE TO OR WILL PREVENT TOLL FRAUD. BIZFON EXPRESSLY DISCLAIMS ANY LIABILITY FOR ANY CHARGES, LOSSES OR DAMAGES THAT RESULT FROM TOLL FRAUD. REFER TO Bizfon's WEBSITE FOR INFORMATION ABOUT TOLL FRAUD. All warranties apply only to the original purchaser of the Product in the United States or Canada. This warranty may not be assigned by the original purchaser. No warranty, express or

Implied, lasts beyond one (1) year from the date of purchase of the Product. In addition to the warranty limitations set forth herein, Bizfon expressly excludes from this warranty system programming and configuration, the external cover/housing of the Product, any non-Bizfon manufactured equipment, wiring, installation/de-installation charges, voice recordings, telephone support, and consulting, training and shipping charges.

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The warranties specifically stated herein shall be the only warranties available to purchaser. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED ARE HEREBY DISCLAIMED AND WAIVED INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTY OF MERCHANTABILITY, THE IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, AND THE IMPLIED WARRANTY AGAINST INFRINGEMENT AND FREEDOM FROM VIRUSES AND ANY OTHER WARRANTIES WHICH MAY BE IMPLIED THROUGH A COURSE OF DEALING, PAST OR PRESENT, OR USAGE OF TRADE.

The sole and exclusive remedy of the original purchaser for breach of warranty or any other obligation of Bizfon (including any obligation arising out of statute or regulation, strict liability, negligence or the law of torts) is repair or replacement of defective parts by Bizfon or, at the Bizfon's sole and exclusive option, refund of the purchase price. IN NO EVENT SHALL Bizfon BE LIABLE FOR (a) ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, PUNITIVE, STATUTORY, EXEMPLARY, RELIANCE OR SPECIAL DAMAGES, INCLUDING WITHOUT LIMITATION, DAMAGES FOR LOST PROFITS, LOSS OF ADVANTAGE, LOSS OF SAVINGS, LOSS OF REVENUES OF ANY KIND, LOSSES FOR DOWNTIME, INCREASED COST OF OPERATIONS, LOSS OF BUSINESS, ATTORNEY'S FEES, INTERRUPTION OR LOSS OF INFORMATION OR TELEPHONE SERVICE, ANY ECONOMIC LOSS, ANY COMMERCIAL LOSS OR ANY OTHER DAMAGE OF ANY KIND WHATSOEVER ARISING OUT OF THE USE OF OR INABILITY TO USE THE PRODUCT, WHETHER SUCH CLAIMS ARE BASED ON BREACH OF CONTRACT, STRICT LIABILITY, TORT, ANY FEDERAL OR STATE STATUTORY CLAIM, OR ANY OTHER LEGAL THEORY, EVEN IF THE OTHER PARTY OR ANY OF ITS AUTHORIZED REPRESENTATIVES KNEW, SHOULD HAVE KNOWN OR HAD BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, (b) ANY CLAIM BY ANY THIRD PARTY, AND (c) ANY CLAIM FOR ANY CHARGES, LOSSES OR DAMAGES RELATING TO OR ARISING FROM TOLL FRAUD. DIRECT DAMAGES AND IN NO EVENT SHALL Bizfon's LIABILITY EXCEED THE TOTAL AGGREGATE PURCHASE PRICE PURCHASER HAS PAID TO Bizfon.

BECAUSE SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, THE ABOVE LIMITATIONS MAY NOT APPLY TO PURCHASER. IN THE EVENT THAT APPLICABLE LAW DOES NOT ALLOW THE COMPLETE EXCLUSION OR LIMITATION OF LIABILITY OF CLAIMS AND DAMAGES AS SET FORTH IN THIS AGREEMENT, Bizfon's LIABILITY IS LIMITED TO THE GREATEST EXTENT PERMITTED BY LAW.

Questions regarding this limited warranty may be directed to:

A-1-Fone dba Bizfon, Inc.

7 Raymond Avenue

Unit D-7

Salem, NH 03079

support@bizfon.com

603-870-4400

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